



Server– Exit 153 Restaurant

Job Summary:

Reporting to the Restaurant Supervisor, Servers at Exit 153 Restaurant provide outstanding service to our guests, ensuring an enjoyable dining experience. Responsibilities include greeting guests, taking food and beverage orders, delivering meals, and maintaining cleanliness while following company policies and service standards.

Duties & Responsibilities:

- Greet guests warmly and provide menus, answering any questions about menu items and specials.
- Take food and beverage orders accurately and enter them into the POS system.
- Serve food and drinks in a timely and professional manner, ensuring guest satisfaction.
- Monitor tables, anticipate guest needs, and provide refills and additional items as requested.
- Process payments, issue receipts, and handle cash and credit transactions securely.
- Maintain cleanliness of tables, dining areas, and service stations.
- Follow all food safety and responsible alcohol service guidelines.
- Work collaboratively with the kitchen and bar team to ensure efficient service.
- Adhere to uniform and grooming standards as outlined in the employee handbook.

Qualifications:

- 1+ year of experience as a server or in a similar customer service role.
- Strong communication and interpersonal skills.
- Ability to work in a fast-paced environment while maintaining professionalism.
- Proficiency in reading, speaking, and writing English to communicate effectively.
- Ability to lift/carry up to 25 lbs. and stand for extended periods.
- Flexible availability, including evenings, weekends, and holidays.
- Must be legally eligible to work in Canada.
- High school diploma required; hospitality certification is an asset.
- Food Safety and Responsible Beverage Service certification preferred.



Competencies:

Customer Focus: Provide excellent customer service by meeting customer needs efficiently and professionally.

Teamwork: Work cooperatively with team members to meet objectives and provide outstanding service.

Problem Solving: Identify problems and develop solutions in a timely manner.

Professionalism: Maintain a professional demeanor, exhibiting respect, dependability, and strong work ethic.

Dependability: Punctual and consistent in fulfilling job responsibilities.

Application Process:

To apply, send your resume to restaurant.manager@exit153.ca.